

REPORT TO BETTER PLACES PARTNERSHIP

NRF AND SSCF PROGRAMME 2006-07 – FINAL OUTCOME AND PROGRESS AGAINST TARGETS

1. Introduction
 - 1.1 This report sets out the detailed end of year position for the 2006-7 NRF/SSCF programme for the Cleaner, Safer, Greener block. The Better Places Partnership leads for the Haringey Strategic Partnership on the cleaner, greener, safer agenda and is responsible for agreeing the content of the programme and for monitoring its progress.
2. Background
 - 2.1 The NRF and SSCF programme for 2006-07 comprised a wide range of projects that collectively delivered improved services and a cleaner, greener and safer environment in some of the most deprived parts of the Borough. The complete list of projects for 2006-07 and the allocated budgets is set out in appendix A of this report. However, in summary, the projects was arranged under five key themes:
 - Improving the environment – a package of enhanced services to improve the overall cleanliness and quality of the environment, including open green spaces;
 - Promoting participation and increasing recycling in Haringey – a programme of education, campaigns and targeted information to boost resident participation;
 - Improving safety on the roads and in open green spaces;
 - Tackling climate change – developing a borough-wide approach to tackling climate change and promoting sustainability; and
 - Promoting healthy lifestyles, particularly among vulnerable and excluded communities.
 - 2.2 The Better Places Partnership agreed at its meeting in March 07 to continue the significant majority of these projects during 2007/08.
3. Progress and key outcomes
 - 3.1 Overall, progress during 2007/08 against the programme was assessed as 'green' with the HSP end of year report to Government Office for London on the SSCF concluding that *'there are no serious risks to the delivery of any outcomes or targets set out in the SSCF (for the cleaner, greener, safer blockj and where there are risks there are plans and actions in place that will address them'*.
 - 3.2 Stronger enforcement, enhanced street cleaning and community clear ups, investment in improving smaller, open green spaces and extended recycling facilities are all part of a wider programme to drive up residents' satisfaction with their neighbourhoods and increase performance against a range of performance indicators. Key outcomes and

progress against key performance indicators is set out below for each of the block themes. This information is filleted from the detailed end of year progress reports provided by the lead officers for each of the individual projects within the programme.

Improving the environment – a package of enhanced services to improve the overall cleanliness and quality of the built and natural environment

3.3 The projects that fall under this theme within the Cleaner, Safer, Greener funding block were mainly, though not exclusively, focused around putting extra resources into existing mainstream services to tackle problem areas. Increased Saturday night collections, targeted street enforcement, and extra community clear ups were among a range of projects which together have demonstrably improved resident perception, as well as delivered some clear and measurable performance improvements. Some of the key outcomes for this theme during 2006-07 include:

- removal of nearly 21,000 square metres of graffiti and fly-posting
- 115 new litter bins
- 23 fly-tip sites cleared and an overall year end reduction in fly-tipping of 5%
- two mobile clean teams deployed to work in problem areas
- 85,298 homes received community clear ups with 12,445 repeat collections in 3 super out put areas (Noel Park, Bruce Grove and Northumberland Park)
- 7 Green Flag parks and 2 green pennant awards for community gardens
- revival of a new and strengthened Tottenham Town Centre Partnership
- 5% reduction in street crime
- 99% of abandoned vehicles removed within 24 hours
- programme of visits (75 per month) to trading premises to ensure proper arrangements are in place for the removal of waste
- Environmental education projects – 22 schools
- 250 trees planted by community groups and 55,000 bulbs planted

3.4 These service improvements are reflected in the annual MORI survey carried out during the autumn of 2006 that measured resident perceptions across a range of council services. The four best value performance indicators that cover cleanliness, waste management, recycling and civic amenity all showed a significant improvement as against the 2003 results, with no significant change in satisfaction for refuse collections. Sixty one percent of Haringey residents are now satisfied with the standard of street cleanliness. However, progress against BV199, which measures street cleanliness across the borough, has been disappointing and remains in the

bottom quartile. A detailed value for money review of the service has now been completed and an action plan is being developed to deliver service improvements.

Promoting participation and increased recycling in Haringey – programme of education, campaigns and targeted information to boost resident participation and increase the amount of recycled trade waste

3.5 This part of the programme was strongly focused around education and information and extending recycling facilities, with a particular focus on areas that were poorly served. Overall, satisfaction with recycling services, as well as with civic amenity sites, has improved and participation rates continue to increase and are now middle quartile, as measured by the audit commission annual performance indicators. Key outcomes in this area of work include:

- extended recycling services on estates – near-entry facilities for an additional 1,500 households
- three additional recycling offices to promote participation and deliver a range of new recycling projects
- more information about recycling – new leaflets for mixed recycling services, kerbside sorted recycling, white goods collection and community volunteer scheme; stickers for green boxes providing contact information for enquiries about the service and a programme of advertisements in Haringey People

3.6 Resident satisfaction with recycling services reached 63%, as measured by the 2006 annual MORI survey, with the overall recycling participation rate for the borough reaching just over 23% at the end of 2006-07, compared to 18% the previous year. However, there has recently been a significant set back regarding the NRF project to extend door-step recycling to 4,000 homes, aimed at increasing participation rates. This scheme was rolled out at the end of 2006 but serious concerns raised by the fire services regarding safety have meant that it is now under review and its future uncertain.

Improving safety on the roads and in open green spaces

3.7 The projects under this theme of the programme were aimed at improving road safety, reducing accidents on the road and making people feel safer. Key areas of work have centred around traffic management and signage, school travel plans, as well as increasing staff presence in parks and open spaces through volunteer wardens and community groups. Key outcomes during 2006-07 included:

- 20 new community groups supported to get help manage their open green spaces
- 4 new Friends Groups: Railway Fields, Palace Gates Eco site, Markfield Park and Noel Park
- reduced fear of crime (- 5%) - 70% of park users feel safe or very safe (+4%)

- Volunteer Street Wardens team set up to patrol Finsbury Park and report to / liaise with relevant services / departments in Haringey, Islington and Hackney
- 65 school travel plans approved by TfL and DfES
- Safety training delivered to 20 schools
- Security measures installed in 262 homes within the super output wards

3.8 Key performance indicators in this area show that visitors to Haringey Parks continue to increase and are above the London average with many people visiting more than once a week. Generally, the borough's parks are seen as safe places, which is particularly encouraging as most visitors are women and children and the satisfaction data shows that in 2006 72% of residents were happy with the borough's parks and open spaces, a five percent increase on 2003.

Tackling climate change – developing a borough wide approach to tackling climate change and promoting sustainability

3.9 The Better Places Partnership has clearly stated its commitment to protect the natural environment, promote sustainability and provide leadership in the area of climate change. During 2007/08 NRF/SSCF funds were targeted to develop policy in this area and to invest in sustainable energy. Key outcomes from the programme included:

- Climate Change Audit - profiles the borough's carbon foot print and sets the foundation for developing an action plan to deliver the Greenest Borough strategy
- Climate Change Conference – December 2006 – brought together a range council staff, Members, community and voluntary group representatives and climate change experts
- Signing of the Nottingham Declaration – November 2006
- 253 decent homes surveys to assess energy efficiency – followed by insulation measures
- Programme of investment in energy efficient technology – street lighting and solar parking metres

Promoting healthy lifestyles – particularly among vulnerable and excluded communities

3.10 The last of the five themes within the NRF/SSCF programme was focused around projects that would promote healthy lifestyles, with one project targeted at addressing social exclusion by developing accessible transport provision for people with mobility problems. Key areas of work during 2006-07 included an extended schools football programme, developing a Healthy Walking Campaign, developing and promoting a new young people's active card, holiday sports programmes and a sports scholarship scheme and a feasibility study into the provision of community transport in the borough. Key outcomes during 2006-07 included:

- Extended school football programme in 8 schools – 33 sessions weekly with coaches from Tottenham Hotspur and Asian Action Group – 5,782 children coached
- 5,000 Junior Active Cards distributed
- 20% increase in use of Leisure Centres
- 44 schools sports scholarships awarded – value £21,750
- Youth Games Funding - £6,000
- 14,336 young people took part in holiday sports and physical activity programmes
- Feasibility study into setting up Community Transport in Haringey completed – project worker appointed, £100k external funding levered into borough – provision being developed with voluntary and community sectors and Council services

4. Conclusion

- 4.1 This report sets out the highlights of last year's NRF / SSCF programme and includes some of the key service improvements. The significant majority of projects delivered measurable and real improvements to the quality of the environment in Haringey, evidenced by an overall improvement in resident satisfaction with key services.